

Don't Take a Second Hit ... Know Your Rights!*

If you've been in an auto accident and submit a claim to your insurance company, you should know that:

You have the right to choose a repair shop to fix your vehicle. Once you've informed the insurance representative that you've selected a repair facility, it's illegal for them to try to influence you to take it somewhere else. *Don't let your insurance company use these scare tactics to steer you to the shop of its choice...*

- The shop you choose is not on our list
- We can't guarantee the repairs if your vehicle is repaired at the shop you choose
- Your repairs could be delayed if you don't use the shops on our list
- You may be responsible for additional costs if repaired at the shop you choose

You have the right to have your vehicle repaired to its pre-accident condition.

Your insurance company is required to assume all costs necessary to repair your vehicle to the way it was before it was damaged. **You have the right to have your vehicle repaired with original equipment (OE) parts.** An insurer must pay for parts of like kind and quality (OE parts of comparable age and condition) and cannot require you to accept aftermarket parts (parts not made by your vehicle manufacturer). **You should consult with the collision repair professional of your choice to determine the appropriate repair plan for your vehicle.** Collision repair professionals have the knowledge and technical expertise to know which parts, materials and repair procedures are necessary for the proper and safe repair of your vehicle. Armed with this information, you will be in a better position to make sure you receive what you're entitled to – by law – from your insurance company.

*Members of the Alliance of Automotive Service Providers, Minnesota (AASP-MN) want you to know your rights. AASP-MN members are professional automotive service shops committed to responsible business practices and quality repairs. Visit www.aaspmn.org to find an AASP-MN member near you! *Minn. Stat. § 72A.201, Subd. 6*



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Before



After

Repaired by Brownsdale Auto Body